

Dr G.Horn

APPOINTMENT/RESERVATION CANCELLATION POLICY

Cancelling and Rescheduling

Patients may cancel or reschedule without penalty by notifying us at least 24 hours before their scheduled appointment time. To cancel or reschedule, please contact us at:

Phone:07970618549

Email: drgaryhorn@gmail.com

Late cancellation.

Cancellations are considered “late” when the patient does not cancel or reschedule at least 24 hours prior to the scheduled appointment time. Late cancellations will result in the patient being charged a fee of £100

Missed appointments.

If a patient misses their scheduled appointment without cancelling or rescheduling, they will be charged 100% of the price of the scheduled consultation or treatment

Booking fees

Any booking fees charged to the patient for rescheduling an appointment.

- Will be refunded if the patient cancels or reschedules within the timeframe defined above
- Are not refundable upon cancellation

Doctor cancellation

If, for any reason, we must cancel your scheduled appointment, we will notify you as soon as possible and will work with you to reschedule or you will receive a full refund.

Refunds

Any refunds will be processed in the same method as the original payment.

Other Terms and Conditions

See Clinic terms and conditions